A Neighbourhood Connection Internet Account Information

Please write down your personal account information (Provided by agents upon connection) in the space below. You will need this information to set up and run your internet service.

If you are having issues with your modem:

Unplug and plug back in, *DO NOT* reset, this will cause you to have to re-sync the modem.

If you misplace any of this information please give us a call at 1-866-391-2700

Home Hub 1000 Information

User ID:

_____

Password:

_____

Used for :
- Connecting to your computer to the internet

- Accessing the *Homehub 1000*

Wireless Home Network (this is found on the underside of your modem)

Network Name (SSID):

_____

WPA2 Key:

_____

Used for :
- Connecting to your Wireless network

Home Network Administrator Password:

Default username: admin
Default password: admin

Used for:
- Accessing your modem's firmware

If you change any of these passwords please update this sheet

ANC Internet Account

When you call in, please have ready the name or phone number registered to your account.

Name:

_____

Phone Number:

_____