

General Terms and Conditions for Dog Care



1. Scope

The following provisions apply between the company Canis Familiaris Ansbach, owner Christian Friedlein, Mittelbach 34, 91522 Ansbach, and the dog owner for all services in the dog boarding facility or that encompass dog care. This includes offerings from boarding, day care, and dog walking services, as well as other care services.

2. Subject of the Contract

The dog boarding facility and the dog owner or their representative conclude a care contract for the care of the handed-over dog.

3. Formation of the Contract

The contract is concluded by verbal or written booking, and thereby the listed general terms and conditions are also accepted.

4. Duration of the Contract and Remuneration

The provisions apply during the dog's stay in the dog boarding facility as well as for future stays.

5. Scope of Services

The dog owner or their representative agrees to hand over the dog with all necessary information, present the vaccination certificate, and in the best health condition, free from contagious diseases and the like. Vaccinations such as rabies, parvovirus, and distemper are complete; otherwise, the owner or their representative has been informed about possible risks through contact with other dogs and animals. Furthermore, the dog owner provides any utensils, medications, and food necessary to properly care for the dog during the stay. Should this not be the case, the dog boarding facility may charge any incurred costs at their own discretion. The dog boarding facility commits to properly care for the dog. This includes providing food and medications, maintaining hygiene, and ensuring sufficient exercise. Should a health problem arise, the dog boarding facility will inform the dog owner using the provided contact details. In an urgent emergency, the dog boarding facility reserves the right to consult a veterinarian at their own discretion.

Hereby, any arising costs will be borne by the dog owner. The same applies in the event of death.

6. Prices and Payment Terms

The dog owner commits to paying the stated care prices. If the dog is not picked up at the agreed-upon time, an additional daily fee will be charged for each day! The dog owner commits to picking up the animal immediately after the agreed care duration expires. In case of non-compliance, the animal will be given to a new owner or brought to an animal shelter after 15 days. Until the dog is rehomed, the arising costs will be fully borne by the owner. All prices include the currently applicable VAT rate. Unless otherwise agreed, the following payment terms apply: Reservations are subject to a fee and are considered booked when 50% of the total amount has been received. In case of cancellation up to 30 days before the start date, the full 50% will be refunded. From 30 days to the start date, 50% will be retained as processing fees. In case of cancellation on the start date or no-show without cancellation, the total amount of the stay will be charged.

7. Liability

The dog boarding facility assumes no liability for damages that occur to the dog during the stay or care. All liability remains with the dog owner.

8. Image and Sound Rights

The dog boarding facility reserves the right to use all image and sound recordings showing the dog for advertising, training, and similar purposes.