

„House rules“

The garden:

If you want to make yourself comfortable outside in the garden, just ask where this is possible.

Please understand that **the fenced-in area cannot be used** by you. This is the area of our “guard dog” and she defends it vigorously.

Nevertheless, we have many cozy corners that you as our guests are welcome to use. How about a cozy evening by our fireplace, for example?

Non smoking area:

Smoking is not permitted in the house or on the balcony. However, this is not a problem in front of the house. We have set up a few ashtrays for this purpose, which you are welcome to use.

„Nighttime“:

As you have noticed, we only run our SchwarzWild on the side and for the fun of being with nice people.

That doesn't mean you have to be in bed by 8 PM! If you are only out and about at a moderate volume in the house from 9:30 PM, we would be really grateful - outside, a moderate volume from 9:00 PM would be really nice. 😊

Final cleaning before departure

Don't worry! 😊 You don't have to pick up a big broom or clean the terrace with a mop. In order to be able to offer you our apartments permanently WITHOUT a final cleaning fee, we ask you to do the following:

Waste separation and disposal:

- 1) Waste has to be separated during the stay in **accordance with the named regulations**.
 - 2) The waste **has to be disposed** of in the garbage cans below before departure.
- Please also remember **the bin liners in the bathrooms!**

You will find the garbage cans in front of the lower front door (in front of the entrance to the Isegrim apartment).

To make it easier for you to separate your rubbish, we have labeled all bins accordingly.

Unfortunately, we will have to charge you 10 Euros for improper separation.

Kitchen:

The kitchen has to be left in a tidy condition.

Please **wash the dishes**, glasses and pots before departure **and put everything back in the cupboards**.

We reserve the right to take a look at the apartments with you on departure.

Payment

Time of payment:

Please settle your bill **on the day of arrival or the following day.**

Payment on the morning of departure is usually not possible for us.

Method of payment:

We would prefer payment via **PayPal "Family & Friends"** to the email address stefanie-rimboeck@web.de, or in **cash**. We will be happy to acknowledge receipt of your cash payment on your invoice, if requested.

Payment by **debit card is possible for a small fee.**

Minibar-/ beverages:

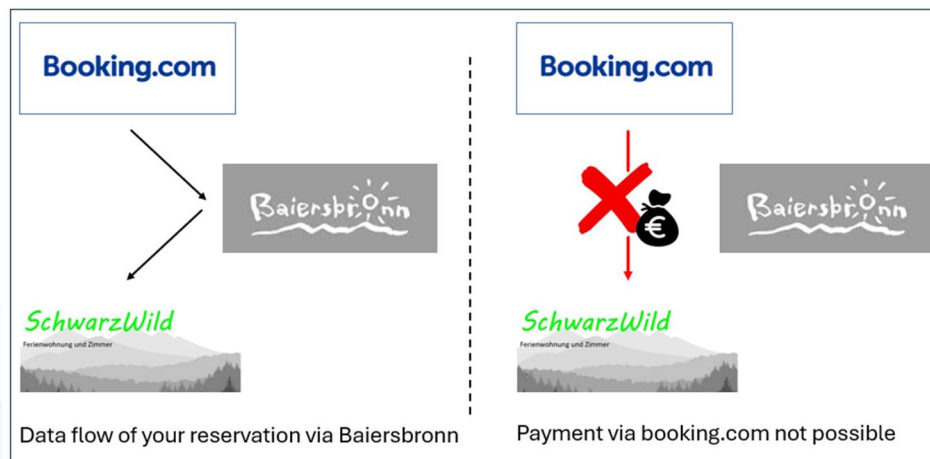
You should hand in the "minibar slip" to us before departure, so that we can also bill your beverages.

Note for guests who booked via booking.com:

For guests who have booked their stay at SchwarzWild via booking.com, there is a small "special feature."

For sure you are used to paying directly via booking.com. - We also like to use this service. Unfortunately, this does not work in our case. We are not directly connected to booking.com, but receive the bookings via our local tourist office in Baiersbronn.

And that's the actual problem: there is **no payment option between booking.com and the local tourist office.**



Therefore, you will have to settle your bill directly to us. **Your booking.com account has not been debited by booking.com and the invoice amount is outstanding.**

In case of emergency

We all wish ourselves a nice and relaxing holiday. – We will certainly agree on this. But sometimes "fate" just doesn't want to play along.

If you need medical help, you will find the most important contact points here: (Please note that the list cannot be complete.) Current opening hours are mandatory on the web pages, or to be inquired by phone!



Pharmacies

Pharmacy in Klosterreichenbach (5 km):

Address: Murgtalstr. 175, 72270 Baiersbronn
Phone: +49 7442 / 3301
Website: www.apotheke-klosterreichenbach.de/
Opening hours: Closed on Wednesdays in the afternoon.

Pharmacy in Baiersbronn (9 km):

Address: Freudenstädter Str. 78, 72270 Baiersbronn
Phone: +49 7442 / 3881
Website: www.kur-apotheke-hein-baiersbronn.de
Opening hours: 08:00-12:30 AM / 14:00-18:00 PM. On Saturdays only 08:00-12:00 AM.

Emergency service pharmacies:

Where is the nearest emergency service pharmacy? With the search function of the pharmacy emergency service, you will quickly find the nearest pharmacy that is open for you at night and on weekends.

Website: www.apotheken-umschau.de/apotheken-notdienst



Doctors

Medical center in Klosterreichenbach (Ärzte am Reichenbach) (5 km):

Address: Murgtalstr. 175, 72270 Baiersbronn
Phone: +49 7442 / 3022
Website: [https://aerzte-vorort.de/klosterreichenbach](http://aerzte-vorort.de/klosterreichenbach)
Opening hours: Closed on Wednesdays in the afternoon.

Medical center in Baiersbronn (Hausärzte am Spritzenhaus) (9 km):

Address: Freudenstädter Str. 36, 72270 Baiersbronn
Phone: +49 7442 / 2704
Website: <https://www.hausaerzte-am-spritzenhaus.de>
Opening hours: Closed on Wednesdays in the afternoon.

Emergency service doctors:

A complete overview of the doctors on emergency service can be found at any time on the Internet.

Website: www.aerzte-notdienst.de



Hospital in Freudenstadt (18 km):

You will find general information and all emergency contacts on the website of the district hospital in Freudenstadt.

Address: Karl-von-Hahn-Straße 120, 72250 Freudenstadt
Phone: +49 7441 / 54-0
Website: <https://www.klf-web.de/kontakt>



What we forgot to mention...

Information material:

You can obtain a vast selection of information material, brochures and leaflets from the tourist information offices in Baiersbronn. You can find the location of each tourist information office and their opening hours on the website of Baiersbronn. (<https://www.baiersbronn.de/de-de/service/tourist-informationen>)

We also have a small selection of information material available. You will find them in the stairwell.

Apps for your vacation in Baiersbronn and the region:

Frag' Schwarzwald Marie:

Your guide to the Black Forest. Discover excursion destinations, hiking trails, tips & events. Get the app and start your adventure. This app is an ever-flowing source of great information for your vacation in the Black Forest.

The additional information about the nearest public transport departures is an absolute highlight.



The national park region app:

This app informs you about the best excursion destinations, events in the region - and much more. If you enjoy being out in nature, we can only recommend the app developed in cooperation with Outdooractive! It includes a huge number of local tour suggestions and is easy to filter. And the best about the whole thing? It is available free of charge in all common app stores. [Our app - Nationalparkregion Schwarzwald](#)

Departure

Unfortunately, every vacation has an end. We hope you had a nice stay in Baiersbronn and were able to relax a little.

We kindly ask you to vacate the rooms on the day of departure between **08:30 and 10:30 AM**.